



Putting control in the hands of your client

Client engagement is the key to success in every case. We have designed and launched our new mymedical portal to streamline the appointment booking process and put control in the hands of your client.

Managing a medical appointment in the mymedical portal is as easy as ABC:



AMEND

If your client can't attend an appointment they can amend their bookings easily using mymedical.



BOOK

Arranging an alternative appointment is simple. Our online appointment calendar allows them to select a convenient time and location.



CONFIRM

We ensure that all appointments are confirmed, retaining client engagement and reducing incurred costs.



SUBMIT

Clients can instantly complete, sign and return a mandate using My Medical reducing overall case length.



Easier access for your client

Is your client on holiday? Do they work long hours? No problem! Our portal can be accessed our portal can be accessed anywhere, on any device. All they need is an internet connection and a phone, tablet or laptop.

Mandates made simple

We understand obtaining a signed mandate from your client can be a lengthy process which is why our mymedical portal allows for the instant completion and submission of a signed mandate. This enables us to process the case much more efficiently therefore reducing overall end-to-end times.



We know that your clients' lifestyles won't always allow for them to call us regarding their medical appointment. We have launched our mymedical portal as a solution to this, giving them 24/7 instant access to their appointment details and the ability to easily manage their appointment at the touch of a button. ”

Rebecca Pilkington, Head of Operations

With a comprehensive set of FAQs and operatives on hand, we're available to answer any questions your client may have and assist them with their journey if needed.

If you're interested in finding out more about our mymedical portal, contact us:

Email - sales@speedmedical.com

Phone - 0844 4129 333.